



Restorative Experience Perceived by the Users

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Abstract

The recreational forests are facing pressure by surrounding developments such as highway and housing. Urban development has implications for the benefits offered by recreational forests, endangered biodiversity, water quality and wildlife to result a place that is no longer enjoyable to visit. It is important to conserve the recreational forests that can contribute to the urbanites quality of life. Based on the results from the site observations, self-administered questionnaires and in-depth interviews at two recreational forests (The Ampang and Kanching Recreational Forests), this paper describes recreational forest users' experience and what makes they perceived restored while being in the forest.

Keywords: Health, nature, recreation, woman

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1.0 Introduction

This paper discusses the Malaysian restorative experience in recreational forests in Selangor. Forests provide ecosystem services such as cultural services and supporting services (Forestry Commission Wales, 2009). The benefits of forests or natural environments to the health and well-being to urban population have been acknowledged by researchers such as Ulrich (1981), Ulrich et al. (1991) and Scopelliti and Vittoria Giuliani (2004).

In Malaysia, not many study highlighting restorative experience in recreational forests. In brief, recreational forests in Peninsular Malaysia are located in non-urbanised areas or the urban periphery in Permanent Forest Estate, offering basic facilities for communities such as recreation, research, and education. The recreational forests have scenic areas or unique natural features such as river or waterfall (Manual Perhutanan, 2003). They are managed and developed by the Peninsular Malaysia Forestry Department, State Forest Departments, local authorities or private sectors (Hussain, 2014). However, some of them that are located nearby the urban periphery are being pressured by surroundings development including the two selected recreational forests in this study. Urban development has implications for the benefits offered by recreational forests, threatened biodiversity, water quality, and wildlife to result a place that is no longer enjoyable to visit. As a result, there will be underutilization of recreational forests in the future (Hussain, 2014).

2.0 Literature Review

The researchers' approach used in this study is inspired by the Attention Restoration Theory (Art) introduced by Rachel and Stephen Kaplan (Kaplan, & Kaplan, 1989); and the biophilia hypothesis was popularized by Wilson (1993). There are four characteristics that form restorative environments: Being away, extent, fascination, and compatibility (Kaplan, & Kaplan, 1989). The Biophilia is defined as "the innately emotional affiliation of human beings to other living organisms" (Wilson, 1993, p.31). Most of the research related to biophilia has focused on the positive affect of associating with plants or physical environments, but the negative affect is seldom considered (Grinde, & Patil, 2009). However, there is a term 'biophobia' used by Ulrich (1993) to describe strong fears on certain objects (such as animals) and situations that threaten humans in the natural environment. The positive attitudes to nature are also influenced by people's memories of childhood visits (O'Brien, 2006). Cultural factors and individual peculiarities may shape the relationship between humans and plants (Hartig, 1993). A great deal of biophilia-related research has been done regarding the design for healing healthcare environments such as the impact of greenery (therapeutic) on restoration from stress (Ulrich, 1981; Ulrich, 2008). A recent study by Bratman and colleagues (2015) around Stanford, California extend the existing research resulted in affective benefits: decreased anxiety, rumination, and negative affect, and preservation of positive affect; as well as cognitive benefits: increased working memory performance when participants experienced the nature walk compared to urban walk. The research above shows that connect with nature directly or indirectly can give benefits that relate to human health such as restoration. Therefore, the aim of this study is to find out what make a restorative experience for Malaysian recreational forest users.

3.0 Methodology

Mixed methods (site observations, field survey, and in-depth interviews) used to triangulate the data with literature reviews; to validate and strengthen the data. In this paper, results from the field survey and in-depth interviews will be discussed. The observation results will be supported the interview results where relevant. A self-administered questionnaire with two versions: a version in Malay and a version in the English Language were used. There are 6 sections in the questionnaire: Section 1 (Visits to the recreational forest: 9 items), Section 2 (Attitudes towards physical features of the forest: 17 items), Section 3 (Motivation for forest use: 26 items), Section 4 (Feelings when in the forest: 22 items), Section 5 (Expectations towards recreational forest: 15 items) and Section 6 (Demographic information: 7 items).

Study area

Two recreational forests were selected: The Ampang and Kanching Recreational Forests. Ampang Recreational Forest is located in Ampang Jaya District while Kanching Recreational Forest is located in Rawang District. Both of them have similarities where they are proximate to urban areas, easy to access by walking and another mode of transportation, have similar basic facilities such as toilet and walkways, similar sizes and have rivers. Both forests have much-undisturbed flora and fauna such as forest plant species, wild insects, birds, and monkeys. The differences are that there are seven levels of waterfalls at Kanching Recreational Forest and areas to explore the forest are larger than Ampang Recreational Forest. It has additional facilities such as changing rooms and a few chalets.

Data collection

Both the questionnaire survey and the in-depth interviews were conducted in the recreational forests concurrently; where the surveys and interviews were conducted simultaneously. Consent letter was used to get permission from respondents and interviewees before the survey and the interviews been conducted. The questionnaire used a five-point scale (1 to 5) ranging from "strongly disagree" (1) to "strongly agree" (5); the midpoint was represented by "not sure" (3).

The questionnaire surveys and interviews were conducted in April, May and early June 2010 on weekdays and weekends to three ethnicities: Malays, Chinese and Indians. In the end, a total of 413 questionnaires (208 respondents from the Ampang Forest and 205 from the Kanching Recreational Forest) were used for the analysis. The in-depth interviews were based on the similar questions from the questionnaires' sections, however; any differences encountered or new insights were also explored. Forty forest users were interviewed consisting of twenty-three from the Ampang Recreational Forest and seventeen from the Kanching Recreational Forest.

The observations were carried out in Oktober 2009. The purpose of the observations was to obtain a profile of the recreational forests users and their activities.

Demographic and socio-economic characteristics

In general, the questionnaire survey sample consisted mostly of respondents aged between 19-25 and 36-55 years, with higher numbers of males over females. The majority groups of the respondents are the Malays, married people and the employed.

4.0 Findings and Discussions

Quantitative results

The results and discussion answer the objective of this study: 1) to identify factors that influenced users' perceived restorative experience; and 2) to examine users' feeling while in the recreational forests.

The data collected from the questionnaire were analyzed, and the Principal Components Analysis (PCA) with varimax rotation was used to analyze the data from Sections 2, 3 and 4. The reliability test was conducted to those items. From the scree plot analysis, seven factors were retained because the last factor (factor eight) tends to be less significant. Thus, the seven factors were: "Forest amenities", "Restorative experience", "Intergenerational values", "Self-actualization", "Incivilities", "Natural threats in the forest" and "Younger activity preference". The seven factors accounted for 46.2% of the total variance. Table 1 shows factor loading for the items fall in the "Forest amenities" and "Restorative experience" categories. Factor 1: "Forest amenities" accounted 19.12% of the variance with Cronbach's alpha 0.91. Factor 2: "Restorative experience" accounted 7.1% of the variance with Cronbach's alpha 0.84. De Vellis (2003) categorized Cronbach's alpha value between 0.80 and 0.90 (very good), 0.90 and 1.0 (reducing the items). Only two factors are discussed here, and other five factors are not going to be discussed where they are not relevant to this topic. This factor shows that restorative experience may influence the forest amenities and the activities they engaged in; also from the physical forest's environment. The respondents preferred to come to the forests that have basic facilities, secured, proper signage to give information or lead through the forests, tidy appearance and easy to access. The most attractions in both recreational forests are the seven-stage waterfalls in the Kanching Recreational Forest and the stream in the Ampang Recreational Forests.

Table 1: Items retained under factor 1 ("Forest amenities") and 2 ("Restorative experience"), loadings ≤ 0.30 not shown.

Motives for forest use and experience** <i>I prefer to visit a recreational forest:</i>	Factor loadings <i>Forest amenities</i>
Where there are boards telling me about the forest	0.75
That has basic facilities (e.g., toilet, shelter, prayer room)	0.74
Where there are signs that lead me through the forest	0.74
Where there are signs that lead me to the forest	0.74
That is tidy in appearance	0.70
That has available parking spaces	0.67
That is free of rubbish	0.65
That is fenced off and has secured environment	0.64

That is easy to get into	0.62
That clearly indicates that visitors are welcome	0.60
Where there are streams, rivers or waterfall	0.59
Where the paths are free from obstruction	0.57
That has areas of open space	0.54
That I can get to by car, bus or motorcycle	0.50
Motives for forest use and experience** <i>My reason for visiting the forest is:</i>	Factor loadings <i>Restorative experience</i>
To relax and forget my worries	0.63
To view the scenery	0.60
To go walking	0.60
To experience the calm and comfort of a forest	0.58
To experience the silence of the forest	0.53
I feel alive: I can be in contact with the elements of nature	0.52
To lift my spirits when I am depressed	0.49
To watch birds and animals	0.45
To get fresh air	0.43
To enjoy the sights, smell and sounds of nature (e.g. insects, birds, water, etc.)	0.39

**Originally coded on a 5-point Likert-type scale where: (1) = strongly disagree, (2) = disagree, (3) = not sure, (4) = agree, (5) = strongly agree.

The physical forest environment gives positive effects to the respondents such as relax, calm, feel alive and enjoy while they were in the forest which they perceived as a restorative experience. Some of the items in this factor are also related to the biophilia hypothesis explained earlier where respondents motivated to come to connect with nature and animals. The activities they engaged in give a restorative experience such as fascination, extent, compatibility and being away as stated in the Restorative Attention Theory earlier. For example, they were fascinated by viewing the scenery such as waterfalls, or watching birds or other animals. Some respondents came to experience the silence of the forest can be a being away where they did not want any disturbance. Some of the respondents felt compatible when they can be in contact with the elements of nature such as to get fresh air.

Qualitative results

This section shows the results from the interviews supported by observations results where relevant. Similar to the quantitative results, the interview and observation results also showed that physical characteristics of the recreational forest played an important role that attracted people to visit. For example, in the Kanching Recreational Forest, the main attractions were the waterfalls. Besides, a man felt extended when he looked at the great scale of the trees in the forests make him thinking beyond his thought. The key words that repeatedly mentioned about the users' experienced in both recreational forests were "refreshed", "peaceful", "enjoyable", "relaxing", "calm", "recharged", "happy", "fun" and "absence of worry". However, some of the interviewees had negative feelings towards the physical environments, the physical character of the elements within the recreational forest such as slippery pathway; wild animals such as wild monkeys; and also fears of crime and incivilities such as thick

bushes. Only women felt fear towards the wild monkey; a few of men feel excited and fascinated when watching animals in the recreational forests. A few interviewees at Kanching Recreational Forest mentioned about their mixed feelings. For example, they felt enjoyed, but at the same time worried about accidents because of the fear slippery walkway:

"Enjoyable! But when I wanted to go to the waterfall areas, I feel the fear of danger; probably I can fall because the pathway is quite slippery because we need to go up towards the waterfall areas (Malay, 19 years, Kanching Forest).

The interviewees in Ampang Recreational Forest described the restorative experience as feeling calm, being away from mundane chores, recharging the batteries, meditation, and relaxation, and releasing stress compare to Kanching Recreational Forest interviewees. The tranquil ambiance at the Ampang Recreational Forest invited more visiting from those who wants to meditate or take a photo of birds. A few of men came to the forest to have bird watching as a hobby. In contrast, Kanching Recreational Forest more suitable for forest exploration such as climbing hills. Some interviewees there believed that the forest's ambiance could reduce their stress where they felt recharged either from work, studies or household chores, with the result that they felt peaceful and relaxed. They also connected their sense of relaxation with aspects of the forest ambiance such as fresh air or being away. Two interviewees said:

"... when we breathe in fresh air, feeling enjoy in the morning. If I am at home, I don't feel [the] enjoyment" (Malay, 29 years, Ampang Forest).

"... to get away from the city lifestyle. Because we worked in KL [Kuala Lumpur], very hectic So forest is just you ... can get away from those things" (Chinese, 33 years, Kanching Forest).

A few of the interviewees said that when they visited the recreational forests, they felt like they were visiting their childhoods place:

"I came here since I think at age 13 at that time. At that time, the areas were not like today. It was seemed a [thick] forest and the road were dirt. I felt the fear of the leeches, so that's why I did not come for a long time. It was muddy, many leaches, no parking, when I came back here, they already tarmac the road" (Chinese, 41 years, Ampang Forest).

"I feel enjoyable because we already had experience when we were small, right?" "We left the experience a long time ago, when [being] here we feel the experience and recall the memory" (Malay, 30s, Kanching Forest).

Restorative experience also experienced through direct interactions by engaging in activities, such as taking photographs, viewing natural scenery/wild animals, swimming, going fishing and viewing people and surroundings. Through those activities, the interviewees could use all of their five senses that could give enjoyable benefits and immerse themselves in those activities. For example, swimming could give some interviewees to interact with the physical character of the cool and clean water, and their children could have an opportunity to swim and play in the water:

"My family and I swim here. The water feels cool" (Indian, 34 years, Kanching Forest).

In Ampang Recreational Forest, many interviewees motivated to come for fitness and health gained from activities such as brisk walking, meditation, cycling, and tai-chi. Usually, the Chinese users and elderly people preferred to engage in such activities. On the other

hand, some interviewees in Kanching Recreational Forest liked to climb hills and jungle trekking to improve their health.

Observations revealed that exercise related activities such as jogging were more popular at Ampang Recreational Forest while picnicking/barbecue (BBQ) was more popular in Kanching Recreational Forest. Some of the users in Ampang Recreational Forests were also engaged in meditation activities. Cycling was observed in Ampang Recreational Forest by boys from residential areas nearby regularly, and occasionally male adults. On the other hand, most of the adult women except female teenagers appeared to be busy serving food or attending to their family's needs.

Companions while doing the activities is also influence the interviewees' feelings when they were in the forests. Both interview and observation results revealed that most of the users visited the forests with family members or friends to enjoy the activities and to bond with others. For example, an interviewee said:

"Uncomfortable! ... because if I am alone, there is no companion, we need many companions, so be together with friends, enjoy the nature with friends" (Malay, 43 years, Ampang Forest).

Thus, socializing with friends or family members can enhance the users' restorative experience.

5.0 Conclusion

This study supports previous research where nature environments such as the recreational forests can give restorative experiences to the users. Although the restorative experience common to many cultures, it is very context specific because results presented earlier have shown that in Malaysia it has distinctive local characteristics. Thus, there is much more to find out about the unique characteristics of the restorative experience in different localities. Therefore, it is important to conserve and preserve the existing physical characteristics of the recreational forests so that they can offer benefits such as being away, extent and contemplate to those who need that and also future generation. Also, this can enhance the users' quality of life and wellbeing. Forest managers need to manage, plan and conserve the recreational forests in Peninsular Malaysia in providing a positive experience such as restorative for users that can enhance Malaysian quality of life. This study is limited to the users' restorative experiences and feelings while they were in the recreational forests, thus, it is suggested to focus in detail on the gender effects and restorative experience in other natural environments such as wetlands using the qualitative approach.

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